

# The Cardiac Science™ AED Program Management

We make it easy to administer an AED program

## Primary Users

- Large corporations
- Small, medium-size business
- Government agencies
- Military and law enforcement
- Community organizations
- Schools and colleges

## Primary Benefits

*Peace of mind.* Your AED program will help you meet government requirements and your AEDs will be ready to use when an emergency happens.

*Complete solution.* One program, run by one vendor, handles everything from physician oversight and staff education to maintenance and service issues. We make the equipment, we educate, we record keep, and we provide medical direction. We outsource nothing.

*Effective management.* Save administrative time with 24/7 access to customer care, maintenance and service records, training and scheduling, device status, and program reports.



## Expert program management makes AED ownership easy

You've made the commitment to buying an AED, providing life-saving protection for your organization and community. Now there are legal and administrative details to handle.

With Cardiac Science AED Program Management, experienced people are there to guide you, every step of the way. We can help you make sure your program meets all the requirements. Our comprehensive program is designed to ensure you – and your AEDs – will be ready when an emergency occurs.

## A complete solution

- + Help satisfy government requirements. Many states and jurisdictions require medical direction and oversight for AED programs. With Program Management, Cardiac Science takes care of that for you.
- + Provide education for staff and volunteers. Cardiac Science employee educators deliver certified AED/CPR courses from the American Heart Association and Emergency Care and Safety Institute (ECSI).
- + Ensure compliance over time. Our MasterTrak™ system helps you keep track of education schedules, staff records, equipment maintenance, and more.

## It pays to partner with a leader

We've been doing this a long time – longer, in fact, than anyone in the industry. To date, we've implemented more than 20,000 AED programs and our 150 educators have taught more than 350,000 students. We have customers for our products and services all over the world.

We currently manage AED programs worldwide for institutions as large as Starwood Hotels & Resorts Worldwide, Inc. and Merrill Lynch & Co. and as small as your local dentist's office.

Best of all, in AED programs managed by Cardiac Science, a greater than 50 percent survival rate has been documented – versus an average five percent survival rate in the U.S.



# The Cardiac Science™ AED Program Management

## Program Management Offerings

Number of AEDs: \_\_\_\_\_

Number of Locations: \_\_\_\_\_

### Medical oversight

Education requirements, response protocols and instruction on post event reporting provided by a licensed physician.

	Basic Response	Quick Response	Total Response	À La Carte Options	Your Solution
Physician's prescription	X	X	X		<input type="checkbox"/>
Medical direction	X	X	X		<input type="checkbox"/>

### MasterTrak™ including Eminder™

Provides meticulous record keeping of all associated AED program components. We monitor program equipment inventory, locations, serial numbers, and expiration dates of pads, batteries, as well as keep records of certification dates, employee training records, and related test scores.

	Basic Response	Quick Response	Total Response	À La Carte Options	Your Solution
<b>MASTERTRAK INCLUDES:</b>					
Sends program welcome package, medical prescription, and oversight links	X	X	X		<input type="checkbox"/>
Maintains certification records	X	X	X		<input type="checkbox"/>
Tracks device locations, serial numbers, expiration dates, and incident reports		X	X		<input type="checkbox"/>
24/7 program data access	X	X	X		<input type="checkbox"/>
Maintains test scores for Online Refresher Course (optional)	X	X	X		<input type="checkbox"/>
<b>EMINDER INCLUDES:</b>					
AED/CPR course date confirmation		X	X		<input type="checkbox"/>
Educator's introduction and profile		X	X		<input type="checkbox"/>
Monthly AED inspection reminders	X	X	X		<input type="checkbox"/>
Equipment expiration dates	X	X	X		<input type="checkbox"/>
Staff re-certification reminders	X	X	X		<input type="checkbox"/>
Contract expiration	X	X	X		<input type="checkbox"/>

### Proper Education

Cardiac Science educators deliver classes (max 10) with 1:1 student-manikin ratio. Students keep CPR barrier masks, course materials, and get an AED/CPR certification card.

	Basic Response	Quick Response	Total Response	À La Carte Options	Your Solution
AED/CPR certified course delivered on-site		X	X		<input type="checkbox"/>
Online AED refresher course –12 months after program start (optional)		X	X	X	<input type="checkbox"/>
First-Aid certified course			X	X	<input type="checkbox"/>
Emergency Oxygen certified course				X	<input type="checkbox"/>
Blood-borne Pathogen certified course			X	X	<input type="checkbox"/>

### Service Packs

A factory-certified technician will check the AED on a regularly scheduled basis to perform the manufacturer's recommended service inspection and replace any expired (or soon-to-expire) electrodes/batteries (up to two sets of adult pads, one set of pediatric pads, and one battery per year).

	Basic Response	Quick Response	Total Response	À La Carte Options	Your Solution
Annual service inspection				X	<input type="checkbox"/>
Semi-annual service inspection				X	<input type="checkbox"/>
Quarterly service inspection				X	<input type="checkbox"/>
Monthly service inspection				X	<input type="checkbox"/>
Data Management Service Pack: Tracks AEDs and sends Eminder notices for expiring equipment. Login access available to view data reports.				X	<input type="checkbox"/>

### Choose the plan that's right for you

Because AEDs are life-saving devices, federal and various state regulations require a licensed physician to oversee your program, meticulous record keeping, and AED/CPR instruction. For these tasks, our AED Program Management service is a sound investment.

You'll appreciate having one point of contact to oversee all components of your program. And, with one provider, you'll be assured a consistent result – our very best – whether you have one location or many all over the world.

**Cardiac Science Corporation** • 3303 Monte Villa Parkway, Bothell, WA 98021 USA • 425.402.2000 • US toll-free 800.426.0337 • Fax: 425.402.2001 • care@cardiacscience.com

**Orders and Customer Care (US and International)** • 425.402.2000 • US toll-free 800.426.0337 • Fax: 425.402.2001 • care@cardiacscience.com

**Technical Support** • (US) Fax: 425.402.2022 • technicalsupport@cardiacscience.com • http://websupport.cardiacscience.com/webchat/ • (International) internationalservice@cardiacscience.com

**Cardiac Science International A/S** • Kirke Vaerloesevej 14, DK-3500 Vaerloese, Denmark • +45.4438.0500 • Fax: +45.4438.0501 • international@cardiacscience.com

**United Kingdom** • The Manse, 39 Northenden Road, Sale, Manchester, M33 2DH, United Kingdom • +44.161.926.0000 • uk@cardiacscience.com

**France** • Parc de la Duranne, 565 Rue René Descartes, 13857 Aix en Provence cedex 3, France • +33.4.88.19.92.92 • france@cardiacscience.com

**Central Europe (D, A, CH)** • Oskar-Schindler-Strasse 3, D-50769 Köln, Germany • +49.221.33734.300 • centraleurope@cardiacscience.com

**China** • 6/F South Building, 829, Yi Shan Road, Shanghai 200233, China • +86.21.6495.9121 • china@cardiacscience.com

